

## BE CONFIDENT THAT YOU HAVE THE SUPPORT YOU NEED

We have the knowledge and experience that ensures your IT investment supports your business needs.

## HIGH QUALITY PROFESSIONAL SUPPORT THAT YOU CAN AFFORD

Reliable, high quality support with a no nonsense approach to maintaining your IT services when you need them at a price that the business can afford.

	BREAK & FIX	SILVER	GOLD	PLATINUM	TAILORED
TIME	9am - 5pm	9am - 5pm	9am - 5pm	24 Hours	Negotiable
PERIOD	Monday - Friday Excluding national holidays	Monday - Friday Excluding national holidays	Monday - Friday Excluding national holidays	Monday - Friday Excluding national holidays	Negotiable
RESPONSE	4 Hours	4 Hours	1 Hour	1 Hour	Negotiable
COVERAGE	All Site equipment	All Site equipment	All Site equipment	All Site equipment	Negotiable
	Service based on the purchase of 'support tickets', each support ticket is entitled to one support call seen through to conclusion.	<p>Almost unlimited opportunity to raise support tickets.</p> <p>Client MUST have one day on site engineering to health check the network/system configuration prior to contract commencement.</p> <p>Minimum contract is for 12 months with 3 month notice period for contract cancellation.</p>	<p>Almost unlimited opportunity to raise support tickets.</p> <p>Client MUST have one day on site engineering to health check the network/system configuration prior to contract commencement.</p> <p>Minimum contract is for 12 months with 3 month notice period for contract cancellation.</p>	<p>Almost unlimited opportunity to raise support tickets.</p> <p>Client MUST have one day on site engineering to health check the network/system configuration prior to contract commencement.</p> <p>Minimum contract is for 12 months with 3 month notice period for contract cancellation.</p>	Bespoke service that exactly fits your business needs.

## CONTACT US

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